

# Supporting service providers

For those that help people with convictions

## Our offer

- We are experts on criminal records and disclosure
- We provide training and support to organisations and practitioners, to help them to provide accurate and effective support to their clients that have criminal convictions
- This includes running [in-house 'criminal record disclosure' training](#) to suit the needs of your staff: Two-day training courses | One-day workshops | 4-hour masterclasses
- We can also provide [in-house multiple use of our innovative tool, disclosurecalculator.org.uk](#)
- We work with a range of service providers, including probation services, employment projects, careers advisors and community support services across England & Wales
- For example, we provide training to all staff that work for a community-based employment project in the South East that targets young people that are out of work

## Our USP

- Unlock doesn't deliver government contracts or services – we support those that do
- Our training is endorsed by the [Probation Institute](#) and the [Institute of Employability Professionals](#)
- We are an independent advocacy charity for people with convictions
- We are a peer-led charity, run and staffed by people who have a criminal record
- First and foremost, we respond to the issues that people with convictions face – getting access to accurate, reliable advice is a key charitable objective of ours, and underpins this area of our work
- Our independence and approach enables us to work across the board with a range of providers of services in a collaborative and non-competitive way

## Our impact

- In the last year:
  - We reached over 400 different practitioners by providing training and support
  - Our Calculator was used over 40,000 times to work out when convictions become spent

“This training should be mandatory for all probation officers. I've done this job for 6 years ago and I can't believe it's taken this long to find out about all of this. This is going to really help me to give people confidence to trust what I'm telling them” **Senior Probation officer**

## For more information

- Visit [www.unlock.org.uk/providers](http://www.unlock.org.uk/providers), or get in touch with any questions or queries
- Contact Debbie Young; email [debbie.young@unlock.org.uk](mailto:debbie.young@unlock.org.uk) or call 01622 230705