

Directory of St Mungo's Offender Services

Updated: November 2008

Prison Services:

HMP Feltham (Young Offenders Institute)

Housing Information, Advice, Resettlement and Post-Release Floating Support Service

Funded by HM Prison Service, Lloyds TSB, Charles Hayward Trust, Mercers Company Charitable Trust, Leigh Trust

Contact:

Sam Cowie, Manager

Tel: 0208 844 5374

E-mail:

Samantha.cowie@hmpr.gov.gsi.uk /

samc@mungos.org

Eligibility:

Serving or remand prisoners. Aged 18+.

No geographic restrictions apply

Referrals via:

Prison Officer / Self-Referral / Prison

Agency

Provides housing advice and tenancy rescue interventions to new prisoners to prevent the loss of tenancy that can arise from receiving a custodial sentence. Also works with prisoners to plan for discharge, with a focus on brokering settled accommodation on day of release or shortly afterwards. Also focuses on post-release needs so offenders have the best chance of sustaining a crime-free life in the community.

The service operates programmes to engage prisoners in employment, training and education opportunities post-release. Support for families of prisoners with accommodation issues is also provided, including a mediation service to rebuild relationships between clients and their families to enable a potential return to the family home. Additionally, the team liaises with the Probation Service, solicitors, social workers and court officials who work to provide support at court hearings.

HMP Pentonville

Housing Information, Advice and Resettlement Service

Funded by HM Prison Service and London Councils

Contact:

Sam Cowie, Manager

Tel: 0207 023 7320

E-mail:

Samantha.cowie@hmpr.gov.gsi.uk /

samc@mungos.org

Eligibility:

Serving or remand prisoners. Aged 18+.

No geographic restrictions apply

Referrals via:

Prison Officer / Self-Referral / Prison

Agency

Provides housing advice and tenancy rescue interventions to new prisoners to prevent the loss of tenancy that can arise from receiving a custodial sentence. Also works with prisoners to plan for discharge, with a focus on brokering settled accommodation on day of release or shortly afterwards. Also focuses on post-release needs so offenders have the best chance of sustaining a crime-free life in the community.

**HMP Holloway (Women's Prison)
Housing Information and Advice Service
Funded by HM Prison Service, DCLG**

Contact:
Sam Cowie, Manager
Tel: 0207 023 7320
E-mail:
Samantha.cowie@hmps.gov.gsi.uk /
samc@mungos.org

Eligibility:
Serving or remand prisoners. Aged 18+.
No geographic restrictions apply
Referrals via:
Prison Officer / Self-Referral / Prison
Agency

Provides housing advice and tenancy rescue interventions to new prisoners to prevent the loss of tenancy that can arise from receiving a custodial sentence. Also works with prisoners to plan for discharge, with a focus on brokering settled accommodation on day of release or shortly afterwards. Also focuses on post-release needs so offenders have the best chance of sustaining a crime-free life in the community. Also provides specialist advice and support to BME women and women whose families are affected by their offending.

**HMP Wormwood Scrubs
Housing Information, Advice and Resettlement Service
Funded by HM Prison Service and London Councils**

Contact:
Michael Kenny, Manager
Tel: 0208 588 3649
E-mail: michael.kenny@hmps.gov.gsi.uk

Eligibility:
Serving or remand prisoners. Aged 18+.
No geographic restrictions apply
Referrals via:
Prison Officer / Self-Referral / Prison
Agency

Provides housing advice and tenancy rescue interventions to new prisoners to prevent the loss of tenancy that can arise from receiving a custodial sentence. Also works with prisoners to plan for discharge, with a focus on brokering settled accommodation on day of release or shortly afterwards. Also focuses on post-release needs so offenders have the best chance of sustaining a crime-free life in the community.

**HMP Wormwood Scrubs
Assessment and Referral Service
Funded by HM Prison Service**

Contact:
Michael Kenny, Manager
Tel: 0208 588 3649
E-mail: michael.kenny@hmps.gov.gsi.uk
/ samc@mungos.org

Eligibility:
All new prisoners to HMP Wormwood
Scrubs

Provides initial screening assessment of all new prisoners within 4 days of entering the prison to identify needs and generate referrals to all relevant agencies working within the prison. Identifies housing, substance use, alcohol, health, children & family, finance & debt, attitude and behavioural needs.

**HMP Latchmere House
Housing Information, Advice and Resettlement Service
Funded by HM Prison Service**

Contact:
Michael Kenny, Manager
Tel: 0208 588 3649
E-mail: michael.kenny@hmps.gov.gsi.uk
/ samc@mungos.org

Eligibility:
Serving prisoners. Aged 18+. No geographic restrictions apply

Referrals via:
Prison Officer / Self-Referral / Prison Agency

Provides housing advice and tenancy rescue interventions to new prisoners to prevent the loss of tenancy that can arise from receiving a custodial sentence. Also works with prisoners to plan for discharge, with a focus on brokering settled accommodation on day of release or shortly afterwards. Also focuses on facilitating post-release support so offenders have the best chance of sustaining a crime-free life in the community.

**Muslim Resettlement Service
Funded by CLG and HMP Pentonville**

Contact:
Ahmed Patel, Service Co-ordinator
Tel: 077917212781
E-mail: ahmedpatel@mungos.org

Eligibility:
Serving or remand Muslim prisoners. Aged 18+. No geographic restrictions apply, although the service focuses on Muslim prisoners from East London

Works in HMP Pentonville and HMP Brixton focusing interventions exclusively on prisoners from a Muslim background. The service builds links with a wide range of Muslim agencies and services in the prison and wider community to improve resettlement outcomes. Also works closely with Muslim Chaplaincy and the families of Muslim prisoners.

**Tower Hamlets Resettlement Service (The Looking Out Project)
Funded by the London Borough of Tower Hamlets**

Contact:
Sam Cowie, Manager
Tel: 0208 844 5374
E-mail:
Samantha.cowie@hmps.gov.gsi.uk /
samc@mungos.org

Eligibility:
Serving or remand prisoners preparing for discharge to the London Borough of Tower Hamlets. Aged 18+

Referrals via:
Prison Officer / Self-Referral / Prison Agency

Provides a 'through the prison gate' service for clients with housing needs who require support to link into services in the borough. Intervention begins in prison and follows the offender into the community and is provided in close liaison with a range of 'resettlement' agencies working in Tower Hamlets to reduce re-offending. The service has a dedicated Muslim worker and provides support in HMP Brixton and throughout London Prisons.

Community Services (working with London Probation):

Harrow Probation Housing Advice Service Funded by Harrow Supporting People

Contact:
Brian Stevenson, Manager
Tel: 0208 762 5500
E-mail: BStevenson@mungos.org

Eligibility:
Offenders engaged by Harrow Probation service or offenders returning to the borough from prison. Aged 18+

Referrals via:
Probation Officer / Prison Officers / Self-Referral

The service delivers Housing Advice and Floating Support in Harrow in close liaison with London Probation. The service dove-tails into our prison based services and local probation and homelessness agencies, and meets the housing needs of Probation clients in the context of community based orders and drug requirements.

Hillingdon Offender Housing Floating Support Funded by Hillingdon Supporting People

Contact:
Brian Stevenson, Manager
Tel: 0208 762 5500
E-mail: BStevenson@mungos.org

Eligibility:
Offenders engaged by Hillingdon Probation service or offenders returning to the borough from prison. Aged 18+

Referrals via:
Probation Officer / Prison Officers / Self-Referral

Provides specialist tenancy sustainment support in Hillingdon in close liaison with local Probation, Housing and Substance Misuse agencies. The service dove-tails into our prison based services and meets the housing needs of Probation clients in the context of community based orders and drug requirements.

Brent Probation Housing advice and Floating Support Funded by Brent Supporting People

Contact:
Rachel Kerr, Co-ordinator
Tel: 0208 451 7537
E-mail: rkerr@mungos.org

Eligibility:
Offenders living in the London Borough of Brent aged 18+

Referrals via:
Probation Officer / Prison Officers / Self-Referral

Provides both specialist housing advice and brief interventions to meet short-term housing needs largely for clients of Brent Probation as well as on-going Floating Support. The service dovetails into our prison based services and a wide range of local voluntary and statutory agencies. Works with offenders with a high and complex level of needs to prevent homelessness and re-offending.

Offender Work & Learning Services:

London Development Agency Programme Funded by the LDA

Contact:
Graham Burton, Manager
Tel: 020 7549 8200
E-mail: grahamb@mungos.org

Eligibility:
Ex-offenders, particularly disabled and female clients

Referrals via:
Probation Officer / Prison Officers / Self-Referral

Supports ex-offenders who wish to access training to improve their work skills and provides one-to-one careers and job coaching. The service offers help for people who wish to set up their own businesses by facilitating access to grants and offering specialist business planning advice. We offer workshops on personal development, while supporting clients to access volunteering work and advice on disclosure of convictions.

Additional support is provided with setting up bank accounts and applying for passports or other ID. Computers with internet access to job sites and use of telephones, photocopier and fax are also provided. The service is focusing specific support to women, building self confidence, assertiveness, and the sharing of information and experiences.

Offender Accommodation-based services:

Larix Annexe (in the London Borough of Brent) Funded by Brent Supporting People

Contact:
The Manager
Tel: 020 8965 4763

Eligibility:
Offenders with complex needs from the London Borough of Brent

Referrals via:
Probation Officer, Brent Council

A seven bed supported housing project working with offenders with complex needs including mental health and substance misuse (dual diagnosis). Tenants are engaged by a multi-disciplinary team including a Supported Housing Officer, Activity worker, Resettlement Worker and have access to local drug and alcohol and mental health services.

Pound Lane (in the London Borough of Hackney) Based in Hackney, decant project from Brent Funded by Brent Supporting People

Contact:
115 Pound Lane
London
NW10 2HU
Tel: 02088097241

Eligibility:
Male ex-offenders

Referrals via:
Brent Probation

Recently decanted to Seven Sisters Road in Hackney. Holds 46 bed spaces which currently house about 15 ex-offenders referred from the Probation Service, from our Brent ex-offender floating support service and from HMP Wormwood Scrubs.

**Varty Road (in the London Borough of Haringey)
Funded by Haringey Supporting People**

Contact:
188 Vartry Road
London
N15 6HA
Tel: 020 8809 5742

Eligibility:
Mixed gender, no couples

Referrals via:
Vulnerable Adults Team, Haringey council

A mixed 23 bed first stage hostel where 30% of the residents are considered ex-offenders and live in self-contained flats. Attached is a peripatetic Mental Health Worker, Substance Use Worker, and Resettlement Worker.

**Weston Park (in the London Borough of Haringey)
Funded by Haringey Supporting People**

Contact:
14 Weston Park
Crouch End
London
N8 9TJ
Tel: 020 8341 0258

Eligibility:
Males only Prolific and Priority Offenders

Referrals via:
Strictly through PPO structures from Probation services, the council, and Drug Intervention Partnerships

An 8 bed project providing semi-independent accommodation. A Substance Use Worker is attached to the project and a Senior Project Worker with specialist knowledge of the criminal justice system is being recruited at the moment. Access to the project is available at any point post release.

**Tollington Road (in the London Borough of Islington)
Funded by Islington Supporting People**

Contact:
35 Tollington Road
London
N7 6PB
Tel: 020 7700 2402

Eligibility:
Mixed gender, ex-offenders

Referrals via:
Supporting People referral coordinator through local authority structures

Alternative contact:
155 Tufnell Park Road
Tel: 0207 609 4773

An 8 bed semi-independent accommodation project for mixed genders. Has self contained studio flats catering to clients with low-medium support needs. Currently recruiting a Link Worker who will assist clients' search for meaningful occupation. Has a Health Worker, a Project Worker and a Senior Project Worker in place, the latter having specialist knowledge of the criminal justice system. Access to the project is available at any point post release.

**Huddleston Road (in the London Borough of Islington)
Funded by Haringey Supporting People**

Contact:
127 Huddleston Road
London
N7 0EH
Tel: 020 7281 4261

Eligibility:
Males only, ex-offenders

Referrals via:
Islington Supporting People referral coordinator

Alternative contact:
155 Tufnell Park Road
Tel: 0207 609 4773

A medium support seven bed semi-independent accommodation project in Islington for men only. Rooms are single occupancy with shared bathroom and kitchen. A Link Worker will soon be available to assist clients' search for meaningful occupation. Additionally, a Health Worker is in place, alongside a Project Worker and Senior Project Worker with specialist knowledge of the criminal justice system. Access to the project is available at any point post release.

Glyn Road (in the London Borough of Hackney)

Funded by Hackney Supporting People.....

Contact:
178 Glyn Road
London
E5 0JE
Tel: 020 8533 8305

Eligibility:
Ex offenders or those at risk of offending, going through courts, suspended or on probation order

Referrals via:
London probation, the council or the Drug Intervention Programme or from ex offenders previously referred into the Mare Street hostel or directly from St Mungo's Prison Services Team

A semi-independent housing project for mixed genders with five bed places. This is a progressively independent living accommodation stage 2 hostel, prior to independent living. Service links into local external services, e.g. the Foundation Trust, Drug and Alcohol Treatment and the Community Mental Health Team. Access to the project is available at any time post release. Project is subject to a Housing Corporation Capital bid to modernise the accommodation facilities and is also in the process of being remodelled to support ex offenders with complex needs. Specialist Senior Project workers and Substance Use Workers with a knowledge of the criminal justice system are being recruited.

Kenworthy Road (in the London Borough of Hackney)

Funded by Hackney Supporting People.....

Contact:
27 Kenworthy Road
London
E9 5PB
Tel: 020 8533 8305

Contact:
27 Kenworthy Road
London
E9 5PB
Tel: 020 8533 8305

A semi-independent housing project for men only with five bed places. Access is available at any time post release. Project subject to a Housing Corporation Capital bid to modernise accommodation facilities and is also in the process of being remodelled to support ex-offenders with complex needs. Specialist Senior Project workers and Substance Use Workers with a knowledge of the criminal justice system will be recruited later in the year.

.....

Female Only Accommodation (in the London Borough of Hackney)

Contact:
Confidential address
Tel: 020 7249 5294

Eligibility:
Females only

Referrals via:
Direct from prison, or from Hackney
Probation and Drug Intervention
Programmes

First stage direct access 29 bed hostel for females only. Access to the project is available at any time post release. There is a full time Substance Use Worker, Resettlement Worker, and Project Workers, the latter having specialist knowledge of the criminal justice system.

Mental Health Team Services:

Neighbourhood Link Worker Scheme, preventing custodial sentence

Contact:
Tel: 0207 549 8236
Email: neighbourhoodlink@mungos.org

Eligibility:
Clients must live in Islington, 18-65 with a mental health need (including needs that do not meet statutory services' criteria)

Referrals via:
Self referral, via SNTs and other agencies

A pilot project that pioneers a new form of partnership working with the Metropolitan Police's Safer Neighbourhood Teams (SNTs) in the London Borough of Islington. Scheme aims to access and provide support to vulnerable adults at the earliest point in the criminal justice system, and prevent an escalation of both their mental health needs and offending behaviour. Evaluation of the Scheme will be formulated to produce a model of practice suitable for national replication across the Neighbourhood Policing network.

Prison Link Worker Scheme at HMP Holloway
Funded by CLG

Contact:
Tel: 077 64958 916

Eligibility:
Of BME origin with mental health needs (including needs that do not meet statutory services' criteria)

Referrals via:
Self referral, Inreach Mental Health Team, Prison Resettlement Teams and St Mungo's

Working to support women from Black & Minority Ethnic Communities in contact with the criminal justice system who have mental health needs that are not met by statutory mental health services. The scheme offers emotional & practical support in helping women link into the community services & resources they need including primary & secondary care, housing and benefits. The scheme also works closely with HMP YOI Holloway offering "through the gate" support, identifying need with community agencies across the eight London Boroughs of the HMP Holloway Resettlement Pilot. The scheme is actively involved in Holloway's Race Quality Action and Community Engagement work.

Outreach Services:

Drug Intervention Programme Assertive Outreach Programme

Contact:
Great Guildford Business Square
30 Great Guildford Street
London
SE1 0HS
Tel: 020 7525 0830

Contact:
Great Guildford Business Square
30 Great Guildford Street
London
SE1 0HS
Tel: 020 7525 0830

Provides assertive street-based outreach to locate individuals who have disengaged from Drug Intervention Programmes. Undertakes intensive, time limited interventions with service users to (re)engage them into the community.

Drug and Alcohol Services:

Cedar's Road Hostel Funded by Lambeth Supporting People

Contact:
113-117 Cedar's Road
London
SW4 0PJ
Tel: 0207 720 7377

A 120 bed first stage mixed gender hostel with four substance use workers attached and links with local DIP and Probation services where applicable. Additionally, the service offers a Women's worker and a Portuguese speaking worker. Also provides in-house methadone scripting services, moving scripts from different boroughs, referrals for detox, rehab and community day programmes, individual sessions, acupuncture and a Women's Relaxation Group as well as Blood Borne Virus testing.

Pagnell Street Hostel Funded by Lewisham Supporting People

Contact:
Exeter Way
New Cross
SE14 6LL
Tel: 0208 692 3454

A 43 bed first stage mixed gender hostel with access to one Substance Use Worker. Also offers one to one sessions, referrals to detox, rehab, DIP, day programmes and onsite BBV testing.